

# Director's Message



Customs Agency Services (CAS) is committed to making a positive difference to the quality of the lives and communities of the Traditional Custodians of this land.

We are proud to introduce CAS' inaugural Reconciliation Action Plan (RAP) as the first step in CAS' journey towards assisting in the creation of generational change and reconciliation that will support and strengthen the future for all Australians.

Our vision of promoting cultural awareness, respect and enhancing partnerships with Australia's First Nations will contribute to real and measurable opportunities for Aboriginal and Torres Strait Islander employment and business engagement.

As directors, we recognize that by contributing resources to facilitate CAS' implementation of the identified outcomes and strategies we can create an inclusive and diverse workforce based on the RAP framework we have developed.

During the next 12 months, we look forward to embedding CAS' commitment to reconciliation and Closing the Gap Strategy, by focusing on Respect, Relationships and Opportunities.

With the support of our executive and operational teams we are confident that the foundations and framework we have established will create a supportive environment for reconciliation with Aboriginal and Torres Strait Islander Peoples of Australia.



*Louise Rigoni*

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Customs Agency Services

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